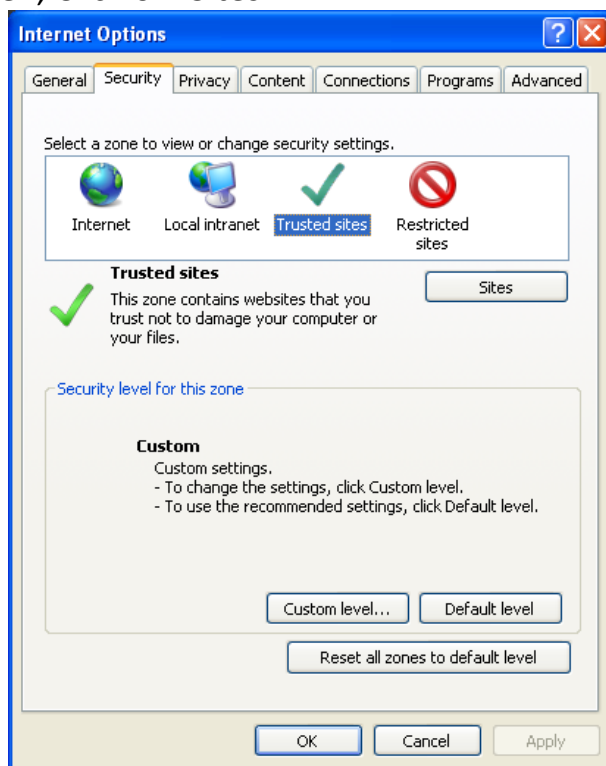# Troubleshooting Document

Cinema Savers
Voucher Redemption Login

Use this document if you are a Cinema Savers participating cinema and you are having difficulty logging on to the redemption section of
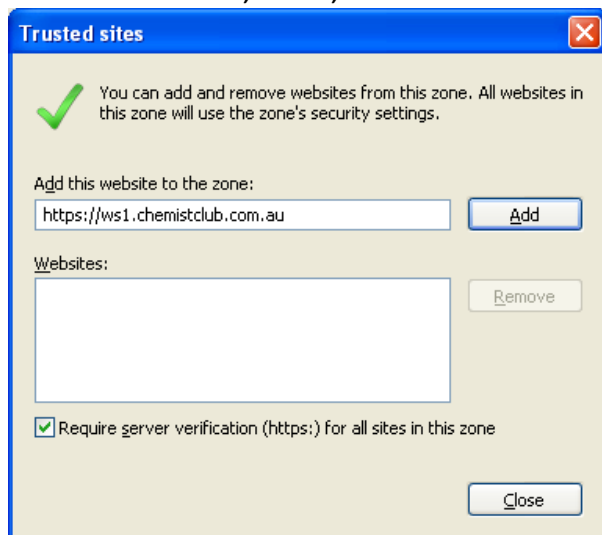**www.cinemasavers.com.au**

A simple step-by-step guide

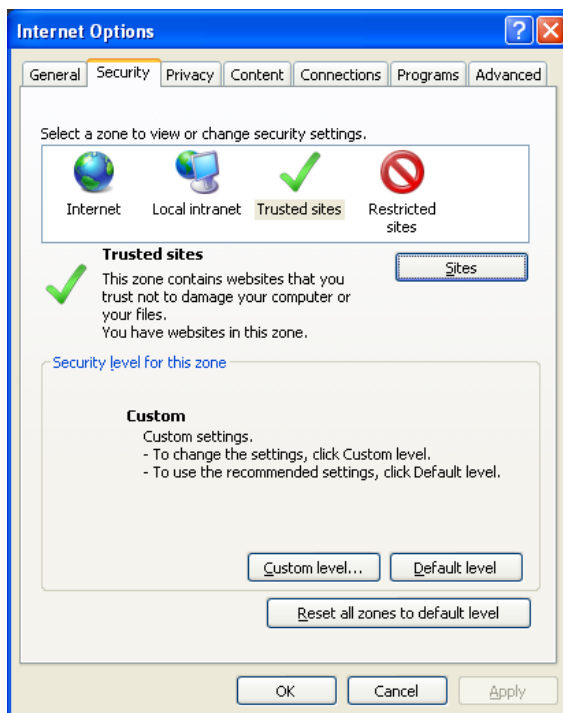**You need to change the settings so that your PC trusts our site**

- Go to Tools->Internet Options->Security->Trusted sites
- Then, Click on 'Sites'

- Type: "https://ws1.chemistclub.com.au in the 'Add this website to the zone'
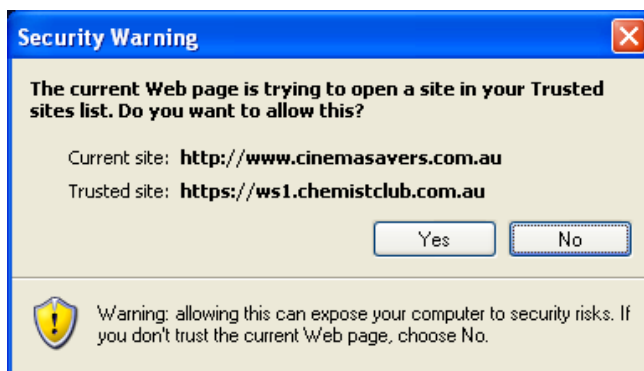- Click "Add" button, then, click "Close" button

- Then, Click "OK" on the below screen

Once this process is complete you should have no difficulty logging on.
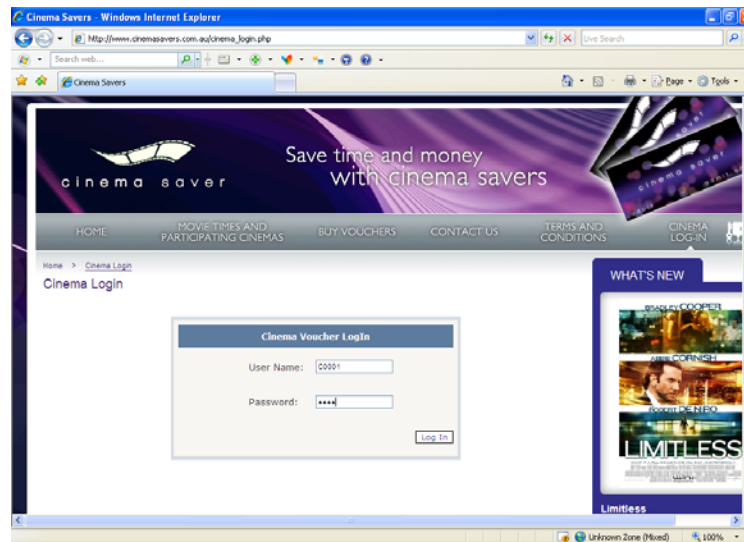Follow these simple steps to complete your login:

- Go to http://www.cinemasavers.com.au
- Click on Cinema LOG-IN

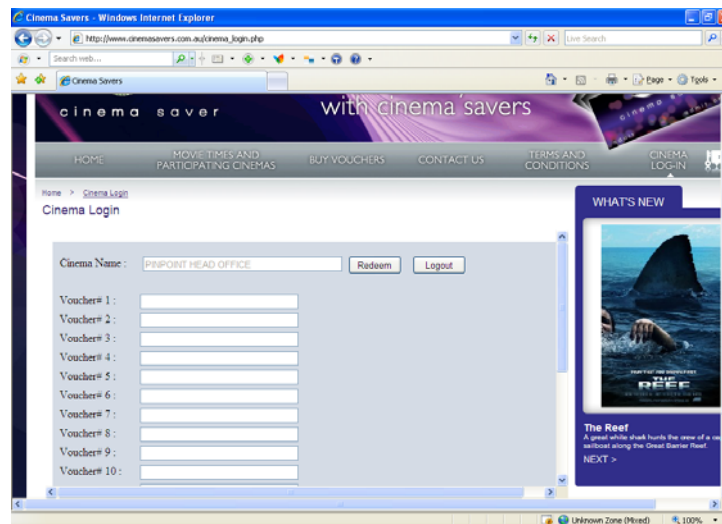If the following security warning pops up, please click 'Yes'

- Enter Cinema Login

  These are the username and password you were provided by Cinema Savers when you agreed to participate in the program

- Voucher Redemption page will display on the screen

If you are still having difficulty please email cinemasavers@au.pinpoint.biz